

Work Order ID 57172

March 24, 2010 3:32:38 PM



Page 1

Item ID: D350-591-213

Accept



Setup Start



Revision ID:

Stop



Item Name: Heli-Access-Step, Short LH

Start Date: 3/24/10 Start Qty: 4.00



Cust Item ID:

Required Date: 3/25/10 Req'd Qty: 4.00

Customer:

Reference:

Approvals:

Process Plan:

Date:

Tooling:

Date:

Run Start



QC:

Date:

SPC (Y/N):

Date:

Stop



Sequence ID/
Work Center ID

Operation
Description

Set Up/
Run Hours

Draw
Number

Draw
Rev.

Plan
Code

Accept
Qty

Reject
Qty

Reject
Number

Insp.
Stamp

Draw Nbr

Revision Nbr

D3078

A

DSI 9472

A

100

0.00



DOCUMENT CONTROL

DC

Memo

0.00

Document Control

Photocopy bluefile and type labels as per PPP D350-591-213 CHG003

8/03/24

290

0.00



Packaging

Packaging

Memo

0.00

Packaging

pull from stock:

D350-591-214 B 54193

qty 4

open boxes remove red labels

re-identify as D350-591-213

change white label and paperwork to reflect this change

Rev 103/24 SP

24 inspect labels to correct then
8/03/24 +4

DART Dart Aerospace Ltd. 1270 ABERDEEN ST. HAWKESBURY, ON, CANADA K6A 1K7		TC APPROVAL # 09-89 TEL: 1-613-632 5200	
P/N	D350-591-214	CHG	CHG003
DESC.	Heli-Access Step RH High	STC	SH92-6
LOT	B54193	STC	SH967NE
MODEL	AS350/355	STC	
MADE IN CANADA D2729-1			

DART Dart Aerospace Ltd. 1270 ABERDEEN ST. HAWKESBURY, ON, CANADA K6A 1K7		TC APPROVAL # 09-89 TEL: 1-613-632-5200	
P/N	D350-591-214	CHG	CHG003
DESC.	Heli-Access Step RH High	STC	SH92-6
LOT	B54193	STC	SH967NE
MODEL	AS350/355	STC	
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P/N	D350-591-214	CHG	CHG003
DESC.	Heli-Access Step RH High	STC	SH92-6
LOT	B54193	STC	SH967NE
MODEL	AS350/355	STC	
MADE IN CANADA D2729-1			

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Page 2

Item ID: D350-591-213

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Item Name: Heli-Access-Step, Short LH

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Customer:

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Run Start



Approvals:

Process Plan:

Date:

Tooling:

Date:

Stop



QC:

Date:

SPC (Y/N):

Date:

Sequence ID/
Work Center ID

Operation
Description

Set Up/
Run Hours

Draw
Number

Draw
Rev.

Plan
Code

Accept
Qty

Reject
Qty

Reject
Number

Insp.
Stamp

300

QC21- Final Inspection - Work Order Release

0.00



QC

Memo

0.00

Quality Control

10/04/06

u 10-04-06

Picklist Print

March 24, 2010 3:32:36 PM

Page 1

Work Order ID: 57172

Parent Item: D350-591-213

Parent Item Name: Heli-Access-Step, Short LH

Start Date: 3/24/10

Required Date: 3/25/10

Comments: IPP Rev:B 05.10.14 Modified step 10: KJ/EC
IPP Rev:C 06-06-19 Added D2732-030 AS PER DSI9294 JLM
IPP Rev:C 06-06-27 Revised as per DSI9340 JLM IPP Rev:D
10.03.17 incorporate seq 180 to 200 remove qc5 DD verified by:JLM

Start Qty: 4.00

Required Qty: 4.00

D350-591-214

Manufactured No

Each

7.0000

4.0000



Heli-Access-Step, Short RH

10-3-24

Warehouse

Loc Qty

Loc Code

Location

HONG KONG

FG

2

39478

2

Main Warehouse

FG080

5

53621

1

54193

4

L Lacelle

From: Jason Murdoch [jmurdoch@dartaero.com]
Sent: March 24, 2010 2:13 PM
To: 'Dan Stow'; 'Sian Willems'
Cc: 'Susanne Sheldon'; 'Bill Beckett'; llacelle@dartaero.com
Subject: RE: Our order 2010/FO/252
Importance: High

Hi,

Not sure how this is going to work out with no Intuitive transactions, but we need a custom w/o to re-identify the D350-591-214's in stock per NCR10-038, since they are LH steps identified as RH & we need to send the NOW affected customer his LH.

I have issued RA110027 & forwarded it off to Jean for Heli Italia SRL.

We have 3 remaining affected customers who will need to return there step, & we need to ship them their correct side (I gave the info to Dan for now in case someone calls in). I will issue the RMA's later on tonight.

Jason Murdoch
Quality Coordinator
jmurdoch@dartaero.com
DART Aerospace Ltd.
613-632-5200

From: Dan Stow [mailto:dstow@dartaero.com]
Sent: Wednesday, March 24, 2010 1:06 PM
To: 'Sian Willems'; 'Jason Murdoch'
Cc: 'Heather Mahon'; 'Susanne Sheldon'; 'Jason Murdoch'; 'Bill Beckett'; 'Jean Kerr'; 'Peggy McDonald'
Subject: RE: Our order 2010/FO/252

Photos?

Dan Stow
Technical Support
Dart Aerospace Ltd.
dstow@dartaero.com
Tel: 613.632.5200
Cell:613.676.0992

From: Sian Willems [mailto:swillems@dartaero.com]
Sent: March 24, 2010 12:05 PM
To: 'Dan Stow'; 'Jason Murdoch'
Cc: 'Heather Mahon'; 'Susanne Sheldon'; 'Jason Murdoch'; 'Bill Beckett'; 'Jean Kerr'; 'Peggy McDonald'
Subject: RE: Our order 2010/FO/252

Hi Dan,
Can you please check the photos and confirm this is a RH step?

3/24/10

Hi Jason,
Please check with Dan. Let me know the NCR # please.

Thanks,

Sian Willems

Marketing

T - 1.613.632.5200

F - 1.613.632.1185

C - 1.613.676.0577

swillems@dartaero.com

DART aerospace Ltd.

From: Peggy McDonald [mailto:peggy@darths.com]

Sent: March 24, 2010 11:57 AM

To: Sian Willems

Cc: Heather Mahon; Susanne Sheldon; Jason Murdoch; Bill Beckett; Jean Kerr

Subject: FW: Our order 2010/FO/252

Importance: High

Hi Das Folks,

Can you please action and be sure to copy Heather on the no charge.

Jean, this might create a RMA from DAS -

From: Sergio Cristoforetti [mailto:cristoforetti.sergio@helicoptersitalia.it]

Sent: March 24, 2010 11:45 AM

To: Sales

Cc: Nicole Paissan; 'klara klopfer'

Subject: Our order 2010/FO/252

Dear Sirs,

Our customer have just received the footstep LH – p/n D350-591-213 we ordered on 09.03.10 with our P.O. 2010/FO/252. Please find attached relevant sales invoice.

Unfortunately they found out that you supplied a Right hand step instead of a left hand one. Please find enclosed pictures which shows the supplied step.

Could you please check and organize a new shipment of the correct part with the utmost urgency? We expect that the transport cost will be borne by you. Please give us your instructions for sending back the wrong part as well.

We are looking forward to hearing from you soon.

Best Regards,

Sergio Cristoforetti

Helicopters Italia srl

Tel. +39/0461/949950

Fax +39/0461/949959

e-mail: cristoforetti.sergio@helicoptersitalia.it

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